



Your Guardian Davis Vision Plan

With your Guardian plan, you and your covered family members can visit a provider from the extensive Davis Vision network. You can also visit a non-network doctor, including any licensed optometrist or ophthalmologist, but save the most money by visiting a Davis Vision network provider.



When you see an in-network provider:

- 1** Find a Davis Vision provider by going to guardiananytime.com and clicking on 'Find a Provider' or by calling the Davis Vision customer service line 1-877-393-7363.
- 2** Register on the Davis Vision website at davisvision.com to learn about your coverage, member benefits, eligibility, information on how to use your benefit, and more.
- 3** Call the Davis Vision provider in advance to schedule an appointment. When you call, identify yourself as a Davis/Guardian member or covered dependent and be prepared to give the member's ID #.
- 4** Before your visit, the Davis Vision provider will verify your eligibility and plan coverage. The Davis Vision provider will also obtain treatment authorization and information about your group's specific benefits, so he or she can offer you the most appropriate services. If you're not eligible, the Davis Vision doctor will promptly notify you.
- 5** The Davis Vision provider will discuss the most effective, cost-conscious eyewear options and coordinate your prescription.
- 6** The Davis Vision provider will handle all paperwork. No claim forms or ID cards are necessary.

Download the Davis Vision member app to access all of your vision benefits.

- Interactive provider search with maps and directions
- Eligibility and benefits
- Badge alerts
- Biometric login feature
- Digital claim submission
- Member ID card
- Claim status

If you choose a non-network provider:

- 1 Pay the doctor in full at the time services are rendered.
- 2 In order to request reimbursement for services received from a non-network provider, please use Davis Vision's Direct Reimbursement Claim Form. The form can be provided by your employer or found on the Davis Vision website. Submit the claim form to Davis Vision at:

Davis Vision
Vision Care Processing Unit
P.O. Box 1525
Latham, NY 12110

Make sure all sections of the claim form are completed and that you and the providers have signed the form.

- 3 The amount of reimbursement is based on your plan's Schedule of Benefit Allowances. You are responsible for any costs above the scheduled amount, as well as any applicable copay(s).

For general information about your vision care benefits and coverage, refer to your enrollment materials or certificate booklet. If you have any questions about your group's plan, contact your employer.

**The Guardian Life Insurance
Company of America**
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guardianlife.com

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